



Analytical info for Voucher for registered participants

Athens, April 26, 2020

Dear registered participants of the 2020 Athens 3rd World Company Sports Games (WCSG)

We fully understand how the spread of Covid-19 has dramatically affected our lives and we express our deepest sympathy to the people and families who have suffered from the consequences of the pandemic.

This situation could not leave unaffected the implementation of the Athens 3rd WCSG, imposing their rescheduling by the World Federation for Company Sport (WFCS) for 2021, just like most major sports events have announced. The global sports travel community is trying, like everyone, to navigate this extraordinary situation.

As organizers of the 2020 World Company Sport Games, we are working hard for handling different issues related to the Games under the circumstances. We fully understand the concern of the participants who have already paid for their registration fees. Our priority is to treat all our valued participants with the respect they deserve and offer the same or even higher level of services. At the same time, it is our duty to protect – both in health and financially – everyone employed in or dependent on this event.

Faced with the unprecedented turn of events, the Greek state, as well as other EU countries, recently passed a law that allows organizations in the travel industry to issue an 18-month voucher (credit note) instead of extending an immediate refund. This policy applies to the Athens 2020 WCSG as [recently announced by the WFCS President](#), as well as to the various providers of the Games who have reciprocally received deposit payments by the organizers.

The voucher fully covers your deposit(s) for your booking from 17 to 21 June 2020, as the initial Athens 2020 WCSG were planned, as well as the expenses for extra nights and expenses made directly through Erasmus (our Official Travel Partner), providing you at the same time the opportunity to participate at the rescheduled WCSG that will take place in Athens in June 2021 (dates to be announced very soon by the WFCS), with the same terms and conditions and regardless of any increase at the hotel rates.

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If you (or a replacement person) do not redeem your voucher though your participation at the 2021 Athens WCSG, then the entire amount will be returned to you at July 30, 2021, under the condition that you have informed us about your cancellation of participation from June 8 till September 30, 2020. This schedule will provide you with ample time for planning your participation in the rescheduled Games, as well as for transferring your airtickets and other travel arrangements for next year.

We really do regret any inconvenience this new legislation may cause, but please bear in mind that, as all international Company Sport Federations, we are a non-profit organization! We truly believe we are in this together and want to thank you in advance for your solidarity!

We assure you that we will show you the same flexibility and respect, honoring your registration and providing you with a great experience! As a gesture of our appreciation, we would like provide you with two meal vouchers for the Games free of charge. Participants who have already paid for meal vouchers will receive a reimbursement.

We thank you for your understanding and support, and very much look forward to giving you the warmest of welcomes in Greece next year!

The ATHENS WCSG 2020 ORGANIZING COMMITTEE

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